

MHDO Ad-Hoc Consumer Advisory Group Agenda

March 18, 2016, 9:00am - 11:00am
Board Room, MHDO, 151 Capitol Street, Augusta

Remote Participation Instructions

We encourage in-person attendance but if necessary, here are instructions to participate remotely.

- To join by phone, **dial (605) 477-3000** and then **enter access code 196852#**
- To see the screen that is in the meeting room (so you can follow along with slides and notes taken on the screen), click <https://global.gotomeeting.com/join/761194029> and follow the simple instructions.

Agenda

- 9:00 **Opening**
- Welcome and About the Meeting – Craig Freshley, facilitator
 - Introductions
- 9:10 **Updates Since Our Last Meeting**
- Karynlee will provide updates on the following:
- NH HealthCost Oversight Committee
 - Gobeille v. Liberty Mutual Insurance Company
 - CompareMaine 3.0 Next Steps
- 9:35 **Website Surveys and Analytics**
- Leanne Candura and Margaret Mulcahy of HSRI will provide brief updates on website surveys and analytics. There will be a chance for clarifying questions.
- 9:45 **Status of 2.0 Release**
- Leanne and Margaret will update us on the status of the CompareMaine 2.0 release. There will be a chance for clarifying questions.
- 10:05 **Consumer Feedback**
- A chance to hear and discuss feedback on issues from the recent Tween Call, including video and other websites. Led by Poppy Arford.
- 10:50 **Wrap Up**
- 11:00 **Adjourn**