

Consumer Information Subcommittee Meeting

May 17, 2013

1:00 p.m. to 4:00 p.m.

Agenda

1. Review Charge
2. Define Consumers
3. Review Feedback from LD 1818 Voice of the Customer
4. Review MHDO Rules and Laws specific to public reporting and transparency
5. Review Organizations transformation timeline and deliverables
6. On line review of the Maine HealthCost Website
  - a. Assess functionality and user friendliness
  - b. Staff recommendation for survey
  - c. Draft recommendations for improvement
7. Other
8. Determine agenda for next meeting