

MHDO Proposed Health Cost Survey

1. What is your role as it relates to accessing information from the site? (drop down or radio)
 - a. Researcher
 - b. Consumer
 - c. Provider
 - d. Insurer
 - e. Employer
 - f. Other
2. What is your age? (free text / number)
3. What is your gender? (radio button M/F)
4. What is your zip code? (free text)
5. What is your health insurance status? (drop down or radio)
 - a. My employer provides my insurance
 - b. I buy my own health insurance
 - c. MaineCare
 - d. Medicare
 - e. VA
 - f. I don't currently have health insurance
 - g. Other
6. What is the highest degree or level of school you have completed? If currently enrolled, mark the previous grade or highest degree received. (drop down – radio)
 - a. No schooling completed
 - b. Up to 9th grade
 - c. 9th, 10th or 11th grade
 - d. 12th grade, no diploma
 - e. High school graduate - high school diploma or the equivalent Some college credit, but less than 1 year
 - f. 1 or more years of college, no degree
 - g. Associate degree
 - h. Bachelor's degree
 - i. Master's degree
 - j. Professional degree
 - k. Doctorate degree
7. How did you hear about the Health Cost site? (drop down or radio)
 - a. Colleague
 - b. Friend
 - c. Provider
 - d. Other
8. Have you used the Health Cost site before? (radio button - yes / no)
9. If yes, how many times have you used the site in the past year? (drop down or radio)

- a. one other time
- b. between 1 and 5 other times
- c. between 5 and 10
- d. more than 10

10. Was it easy for you to find the information you were looking for? (drop down or radio)

- a. Extremely Easy
- b. Moderately Easy
- c. Slightly Easy
- d. Neither Easy or Difficult
- e. Slightly Difficult
- f. Moderately Difficult
- g. Extremely difficult
- h. Could not find the information I wanted

11. In general, do you find the information on the site useful? (drop down or radio)

- a. Extremely Useful
- b. Moderately Useful
- c. Slightly Useful
- d. Not very Useful
- e. Useless

12. If you find it useful, how are you using the information? (drop down or radio)

- a. Personal health choices
- b. Research
- c. Advise a friend
- d. Other

13. What changes would make the site more useful (check as many as apply)

- a. Easier Navigation
- b. Additional Information
- c. More Explanations
- d. Quality Information

14. What do you like most about the site (free text)

15. What do you like least about the site (free text)

16. Would you recommend the site to a friend / colleague? (radio - yes / no)

17. Overall, are you satisfied with your experience on this site, dissatisfied, or neither satisfied or dissatisfied? (drop down or radio)

- a. Extremely satisfied
- b. Moderately satisfied
- c. Slightly satisfied
- d. Neither satisfied or dissatisfied
- e. Slightly dissatisfied
- f. Moderately dissatisfied
- g. Extremely dissatisfied

18. Any other comments (free text)