**Maine Quality Forum**

-MEASURING TO IMPROVE-

**To:** Dirigo Board of Trustees

**From:** Karynlee Harrington

**RE:** Maine Quality Forum Progress Report

Date: August 24, 2016

**1. Patient Centered Medical Home (PCMH) and Multi-Payer Advanced Primary Care Practice (MAPCP) Demonstration**

CMS announced earlier this month the 14 regions that have been selected to participate in the CPC+ initiative (see PDF document below for list of the 14 regions as well as a letter from Maine’s Department of Health and Human Services). Unfortunately Maine was not one of the regions. Per CMS regions were selected based on payer alignment and market density to ensure that CPC+ practices have sufficient payer support to make fundamental changes in their primary care delivery. Unlike the MAPCP Demonstration neither the Maine Quality Forum nor any other convening entity was allowed to apply on behalf of the payers and or practices-however, we did strongly encourage participation along with the other conveners of the PCMH pilot. CMS structured the CPC+ opportunity as one where the payers had to apply for participation. Unfortunately, not all the payer proposals in Maine provided sufficient alignment and the remaining proposals did not provide sufficient market density to support the practices. At our last PCMH conveners meeting (early August) we discussed potential options for moving forward. As a reminder both the PCMH pilot and the MAPCP demonstration end December 31, 2016. The SIM Medicare Proposal Oversight Committee (which I am a member of) is also reconvening next month to discuss next steps.



**2. New HealthCare Associated Infection (HAI) Training Modules for Extended Care Facilites**

I am pleased to report that we have released the eight-hour HealthCare Associated Infection curriculum for extended care facilities which can be found here: <http://maineinfectionpreventionforum.org/>

Reminder: the curriculum is divided into six stand-alone modules to be completed at the convenience of the participant. **Content areas include**: general infection control and prevention practices; common infectious diseases; Isolation/transmission precautions, surveillance and data collection; performance Improvement, and antibiotic stewardship.  In addition to the stand-alone modules there is a comprehensive set of resources that have been organized by topic that are accessible to the facility.

Commissioner Mayhew and I recently sent a joint letter to the heads of our 103 nursing homes in the state where we introduced the new training modules. See Copy of press release and letter below:



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| **3. Maine Patient Experience Matters**    Attached below is a copy of our final report –*Maine Patient Experience Matters- Analysis of Patient Experience Over Time: 2012 and 2014*. We developed an executive summary-first three pages of the report which summarize our findings. I also included a copy of a slide deck that we presented to the PCMH Conveners (Conveners are: Quality Counts, MQF, Maine Health Management Coalition and the Department of Health and Human Services) which summarizes the key points in the full report. We are preparing for a third round of CG-CAHPS surveying in 2017. Timeline is attached. Lastly, we have updated the Maine Patient Experience Matters Website with the most recent survey results which can be found here: <http://www.mainepatientexperiencematters.org/> and we finalized the Quality Improvement Toolkit to Improve Patient Experience which can be found at:  <http://www.mainepatientexperiencematters.org/resources.php>  Our Toolkit offers practices an easy-to-navigate list of evidence-based quality improvement strategies and related resources from literature to help improve performance for specific patient experience measure categories. |
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**4. Status of RFP Selection Process-**

As reported previously the Evaluation Team comprised of: Laurie Smith-MQF, Commissioner Head-Commissioner of PFR and Karynlee Harrington-MQF met and through a consensus based process scored the three RFP’s received. After reviewing with the States Division of Purchases we awarded the contract to the Muskie School of Public Service. A copy of the contract and scope are attached.

**5. CompareMaine 2.0-**

In July we successfully launched the next version of CompareMaine-our health care cost and quality website.[**http://www.comparemaine.org/**](http://www.comparemaine.org/)

Based on feedback we received since launching the site in the fall of 2015, we have added colonoscopies, digital mammograms and 28 other new procedures to this release. We also added 8 new facilities and made several enhancements regarding functionality. The cost data has been updated for the time period October 1, 2014 through September 30, 2015. The quality data have also been updated to the most recent time periods available. For more details regarding the 2.0 updates go to: <http://www.comparemaine.org/?page=about&subpage=faqs>

**7. MQF’s 2016 Annual Healthcare Associated Infections (HAI) Report to the Joint Standing Committee on Health and Human Services-**

Attached is a copy of our 2016 HAI Annual Report. We included an executive summary-first several pages of the report for overview of key findings.



**8. MQF Budget-**

We ended FY16 according to plan and anticipate no budget issues in FY17.

9. HAI Collaborating Partner Committee:

This committee is chaired by a representative from the Maine Center for Disease Control (Maine CDC) and me representing the Maine Quality Forum (MQF). The Committee has been established with a purpose to assess and analyze the status of infection prevention and control in the state of Maine and make recommendations on state strategies for the reduction of healthcare associated infections across all healthcare settings. This committee began its work in 2015 and successfully submitted recommendations in all aspects of the States HAI Plan 2015-2018. The membership of the committee and meeting notes and documents including the States HAI plan 2015-2018 can be found here:

<https://mhdo.maine.gov/haiCPcommittee.htm>

**9. Other-**

I am proud to report that Maine is one of three states that received an A for *providing detailed pricing on a variety of procedures through easy-to-use public websites, backed by rich data sources. Note:* compare Maine isdescribed in the report as an excellent website for consumers. Copy of press release and full report can be found in the link below:

<http://www.catalyzepaymentreform.org/images/documents/Price%20Transparency%20Report%20Card%20Press%20Release%202016.pdf>

Lastly, I was asked in June to testify in DC before the National Committee on Vital and Health Statistics (NCVHS) on the value of APCD’s in health care reform. NCVHS is an advisory committee to the US Department of Health and Human Services. Attached is a copy of my testimony.

