

Claims Data Submitter Group

Webinar – 1/25/2018

Participant Reminders:

- Please mute your line.
- Please submit your questions via webinar Chat feature.
- We will address as many questions as possible at the end of today's webinar. For those questions we are unable to get to answers will be distributed to the group

Agenda

Welcome (5 minutes)

- Opening Comments/Review Agenda
- Meeting Goals

Use Case Example (5 minutes)

- CompareMaine

Annual Updates (10 minutes)

- Registration Updates
- Validation Override Resets
- Validation Rule Additions/Updates

Implementation Timeline (5 minutes)

- Overview
- Payer Q & A

Portal Demo (10 minutes)

Resources (5 minutes)

Q&A (10 minutes)

Meeting Goals

1. Review Upcoming Registration Updates
2. Review Validation Override Resets and Validation Updates
3. Review Implementation Timeline
4. Review New Portal Interface

Connecting the Dots: Highlight of Use Case Example

www.CompareMaine.com: MHDO's Health Care Cost & Quality

Transparency Tool

- The law that governs MHDO requires MHDO to publicly report the cost and quality of health care procedures by payer, by facility.
- CompareMaine shows:
 - Average cost of over 200 common healthcare procedures at over 150 health care facilities in Maine by all commercial carriers that submit data to MHDO and by the top 5 largest carriers in Maine
 - Patient experience ratings and how Maine hospitals compare on patient safety
- The average cost represented on CompareMaine is the average amount paid to a facility and/or provider for a healthcare procedure. (the average cost does not represent what an individual will pay for the procedure, as that cost varies based on individual circumstances).

Connecting the Dots: Highlight of Use Case Example

- Since the initial launch of CompareMaine in October 2015 – December 31, 2017 the site has had over 43,000 visitors with approximately 270,000 pageviews.
- Top 10 procedures viewed on CompareMaine:
 - Vaginal Delivery
 - Colonoscopy with biopsy for noncancerous growth
 - Knee replacement
 - Colonoscopy without biopsy for encounter for preventative health services
 - Hip replacement
 - Gallbladder removal
 - New patient preventive care visit for adult, ages 18 to 39
 - MRI scan of lower spinal canal
 - C-section (Cesarean delivery)
 - MRI scan of leg joint

Connecting the Dots: Highlight of Use Case Example

- MHDO makes every effort to provide accurate information on CompareMaine. Healthcare providers and insurance companies included on CompareMaine are sent the cost data to review for accuracy **before it is published on this website.**
- In an effort to provide the most accurate data to consumers through the CompareMaine website we have developed procedures to identify potential data quality issues with data submissions that ultimately impact data posted on CompareMaine.
- In November of 2016, Consumer Reports released a report titled *Save Money and Get the Best Care from Your Health Plan-New Ratings Help Consumers Navigate Tools, Compare Cost and Quality of Doctors, Hospitals, and Services*. In this report Consumer Reports ranked CompareMaine # 2 in the country for stand-alone health care transparency websites for ease of use; functionality; content and scope & reliability

Annual Registration Updates

Updates to Registration Information

- All portal registration information needs to be reviewed and updated annually.
- During the month of February 2018 you will complete your updates in the Portal.



Annual Validation Override Resets

Profile and Exemption Resets

- All existing profile and exemption-level overrides will expire as of February 1, 2018. Submissions that occur after this reset (January 2018 data) will be evaluated against all validation rules.
- New profile and exemption-level overrides will have to be requested as needed.



Validation Changes

Changes were made in all files types: Member Eligibility, Medical, Pharmacy, and Dental Claims

Summary of Changes

- New rule for Valid Submission Period Volume
- Validation rules have been modified to account for reversals
- Refined existing provider based rules
- Modified logic being used to identify inpatient claims
- Modified existing rules to address repeat data quality concerns.

New Valid Submission Period Volume Validations

Validity Criteria: Most (80%) of a file's eligibility period or claim volume must be for the submission period reported in the file's header.

Threshold: 80%

Type: Exemption

Implementation Timeline

Task	Start Date	End Date
Payer Webinar – Review validation changes and walkthrough portal interface changes	1/25/2018	1/25/2018
Test Portal available to payers to confirm login/access and to familiarize themselves with the new interface (optional).	1/25/2018	2/2/2018
Instructions regarding annual updates will be emailed	2/2/2018	2/2/2018
Submissions during this period will be held (not validated) until new rules are in place and overrides are reset	2/1/2018	2/5/2018
New Portal and Validation Rule Changes Deployed to Production - Annual override reset	2/6/2018	2/6/2018
Payers Complete Annual Registration Information Updates	2/6/2018	2/28/2018

Portal Demo

New name and look!

MHDO Maine Health
Data Organization
Information | Insight | Improvement

MHDO PAYER DATA PORTAL

Log In

Username *

Password *

Remember me

Log In

[Forgot my password](#)

Other questions? Contact the Help Desk at
mhdohelp@hsri.org

Test Portal

Test Portal: <https://mhdo.maine.gov/portal-test/>

User Login: Use the same credentials you use to login to the production portal. Contact the Help Desk if you experience issues.



Portal Resources

FAQs and User Manual

HSRI maintains both FAQs and a User Manual with the latest information and questions. Each can be accessed in the Portal.

FAQs <https://mhdo.maine.gov/portal/Home/FAQ>

User Manual <https://mhdo.maine.gov/portal/Home/UserManual>

Sample Files

Sample files of the current file layout are available in the portal:

<https://mhdo.maine.gov/portal/Home/SampleFiles>



Portal Resources

Help Desk

The Help Desk is available to answer technical questions related to portal submissions.

Online: <https://mhdo.maine.gov/portal/Home/Contact>

Email: mhdohelp@hsri.org

Phone: (866) 451-5876

Compliance Issues

For compliance related issues contact:

Philippe Bonneau, Compliance Officer, Maine Health Data Organization

Email: philippe.bonneau@maine.gov

Phone: (207) 287-6743

Questions?

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Information | Insight | Improvement