



Payer Data Submitter Group

Webinar – 3/6/2023



Participant Reminders



Please mute your audio.



Please submit questions via the webinar chat feature.



We will address as many questions as possible at the end of today's webinar. For those questions we are unable to get to, answers will be available in the FAQ posted in the portal.



A recording of the webinar will be distributed after the webinar and made available on the MHDO website.



Agenda

- Welcome & Opening Comments
- Chapter 243, *Uniform Reporting System for Health Care Claims Data Sets*
- Chapter 247, *Uniform Reporting System for Non-Claims Based Payments and Other Supplemental Health Care Data Sets*
- Resources and Questions

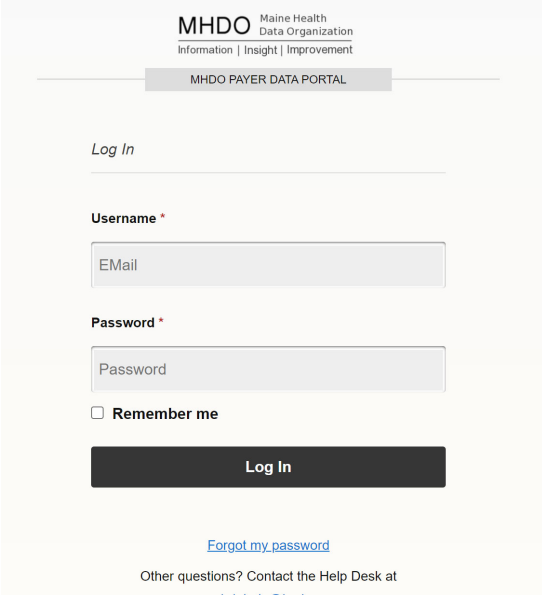
Chapter 243
*Uniform
Reporting System
for Health Care
Claims Data Sets*

MHDO Payer Data Portal Reminders

- User Account Access & Permissions
- Annual Registration Due February 28, 2023
- Unknown or Unavailable Data
- Resolving Validation Failures

User Account Access & Permissions

- Use the “Forgot my password” feature on the login page if you do not remember your password.
- User permissions can be changed by the Administrator(s) for your company.
- If the Administrator(s) are no longer with your company, contact the MHDO Help Desk for assistance.



The screenshot shows the login interface for the MHDO Payer Data Portal. At the top, the MHDO logo is displayed with the tagline 'Maine Health Data Organization' and the motto 'Information | Insight | Improvement'. Below this, a grey bar contains the text 'MHDO PAYER DATA PORTAL'. The login section is titled 'Log In' and includes a 'Username *' field with a placeholder 'EMail' and a 'Password *' field with a placeholder 'Password'. A 'Remember me' checkbox is located below the password field. A dark grey 'Log In' button is positioned below the checkbox. At the bottom of the login section, there is a blue link for 'Forgot my password' and a line of text stating 'Other questions? Contact the Help Desk at' followed by the email address 'mhdohelp@heri.org'.

Updates to Registration Information

- Administrators should update user permissions and contacts as often as needed to maintain timely, focused communication.
- Administrators must carefully review and revise the Payer Details prior to confirming the annual update - expected file types and compliance reporting are based on this information.



2023 Annual Registration Updates

- At minimum, all portal registration information needs to be reviewed and updated annually during the month of February.
- **If you have not completed your 2023 registration, please do so as soon as possible.**



Review and Update Summary

New Vision Only Question

Payer Details

Does the company conduct business for \$2,000,000 or more worth of adjusted premiums or claims processed per calendar year?

☒ Yes ☐ No

Please select all the types of **claims** your company will be submitting or will be submitted on your behalf and specify coverage details as appropriate.

Submit Medical Claims

☒ Yes ☐ No

Monthly Medical Claims Details

Enter the minimum monthly total of Maine-resident members for whom medical claims are being paid.

1234567

Enter the number of Medicare Part C Maine covered lives for one month.

222555

Vision Only

☒ Yes ☐ No

Data Submission Expectations

- When information is not known or is unavailable - leave blank rather than providing system defaults (e.g., ME008).
- It is preferable to explain and override a Profile-Level failure because a field does not meet a population threshold than it is to request an Exemption for invalid content.

ME008

Subscriber Social Security Number

Subscriber's social security number
Leave blank if unavailable

Resolving Validation Issues

- Resolve Structural-level failures before attempting to resolve any other failure types.
- Start and End Dates for Exemption override requests should cover the date range for the data, regardless of when the exemption is requested.

Chapter 247
*Uniform
Reporting
System for Non-
Claims Based
Payments and
Other
Supplemental
Health Care
Data Sets*

MHDO Payer Data Portal Reminders

- Annual Registration Due February 28, 2023
- Annual Data Submission and Attestation Due August 31, 2023

2023 Annual Registration Updates

- At minimum, all portal registration information needs to be reviewed and updated annually during the month of February.
- **If you have not completed your 2023 registration, please do so as soon as possible.**



Review and Update Summary

- Non-Claim-Based Payments Question
- New Redacted Medical and/or Pharmacy Claims Question

Please indicate if your company has **non-claim-based payments** to submit or be submitted on your behalf.

Submit Non-Claims-Based Payments

☒ Yes ☐ No

Indicate the types of NCBPs, if known:

- ☒ Capitation Payments
- ☐ Care Management/Care Coordination/Population Health Payments
- ☐ Electronic Health Records/Health Information Technology Infrastructure/Other Data Analytics Payments
- ☐ Global Budget Payments
- ☒ Patient-centered Medical Home Payments
- ☐ Pay-for-performance Payments
- ☐ Pay-for-reporting Payments
- ☐ Primary Care and Behavioral Health Integration Payments
- ☐ Prospective Case Rate Payments
- ☐ Prospective Episode-based Payments
- ☐ Provider Salary Payments
- ☐ Retrospective/Prospective Incentive Payments
- ☐ Risk-based Payments
- ☐ Shared-risk Recoupments
- ☐ Shared-savings Distributions

Submit redacted medical and/or pharmacy claims

☒ Yes ☐ No

Review and Update Contacts

If applicable, each company must designate at least one person for each contact type. These individuals will receive important information about upcoming requirements and milestones.

- NCBP/ACBP Administrator – Responsible for annual registration and managing company users and contacts.
- NCBP/ACBP Compliance – Responsible for ensuring NCBP/ACBP data submissions meet requirements and deadlines.
- NCBP/ACBP Submitter – Responsible for submitting NCBP/ACBP data.

The screenshot shows a web form titled "Contact Details". It has a section for "Contact Type" with a dropdown menu currently set to "NCBP Administrator". Below this is a section for "Contact Information" which includes a checkbox labeled "Use an existing user". Underneath the checkbox is a "User" dropdown menu set to "MHDO DW Portal Edit". At the bottom, there is a "First Name" field with a red asterisk indicating it is a required field, and the text "First Name" is visible inside the input box.

Supporting Information Files

- When Non-Claims-Based Payment (NC) and/or Aggregated, Redacted Claims Based Payment (AC) files are required, supporting information (NS & AS) files are also required.
- Sample Supporting information files are found in the portal.

Sample Files

Below are links to the sample NCBP Supporting (NS) and ACBP Supporting (AS) files to be used to meet the requirements under 90-590 Chapter 247. These file formats will go into effect beginning with the submission of data for 2021 data.


- NCBP Supporting - [Sample NS](#)
- ACBP Supporting - [Sample AS](#)

Note: Right click on the links to the sample files above and choose "Save link/target as..." to download the files directly.

Data Submission & Attestations

- Files containing 2022 data and attestations are due August 31, 2023
- Attestations must be completed in the portal.

Attestations

YEAR: 2022 

<u>File Type</u>	<u>Status</u>	<u>Timestamp</u>	<u>User Name</u>	Action
NC	Missing			
AC	Missing			



Support Resources

Help Desk

The Help Desk is available to answer technical questions related to portal submissions.

Online: <https://mhdo.maine.gov/portal/Home/Contact>

Email: mhdohelp@hsri.org

Phone: (866) 451-5876

Compliance Issues

For compliance issues contact:

Philippe Bonneau, Compliance Officer, Maine Health Data Organization

Email: philippe.bonneau@maine.gov

Please contact via e-mail. A call may be scheduled, if necessary.

Questions?



Please submit questions via the webinar chat feature.



We will address as many questions as possible at this time. For those questions we are unable to get to, answers will be provided in the FAQ available in the portal.